



FOR IMMEDIATE RELEASE: January 21, 2010 Contact: Lynn Margherita, (916) 491-3757 THOMAS L. SHEEHY
State and Consumer Services Agency
Acting Secretary
JOHN CHIANG
State Controller
Board Member
MICHAEL A. RAMOS
San Bernardino County District Attorney
Board Member

JULIE NAUMAN

**Executive Officer** 

## CalVCP CREATES EFFICIENCIES AND SAVES TREES

Online Move Saves More Than Two Million Sheets of Paper Annually

Sacramento, CA - The California Victim Compensation Program (CalVCP) announces an innovative move benefiting both victims and the environment. The 2,000 page CalVCP Procedure Manual, utilized by internal and county staff who process compensation claims for victims of violent crime, is now being replaced with a user friendly electronic version.

In tune with the greening of state government, the new digital version will eliminate the use of paper procedure manuals. Not only will the electronic version aid in efficient and accurate processing of claims, CalVCP will also eliminate the need for an extraordinary amount of paper necessary to produce the hard copy manuals. In addition to creating efficiencies, the electronic version also allows CalVCP the ability to make any needed changes immediately and without paper.

"It's exciting to know that staff will have immediate access to the most current information regarding procedures, statutes and regulations," says Julie Nauman, Executive Officer of the California Victim Compensation and Government Claims Board (VCGCB). "This document will be updated continually and will provide the best tools for the efficient processing of application intake, eligibility and benefit determinations."

The previous hard copy manuals used more than 2.1 million sheets of paper annually. This new move to an online version will save the cost of printing replacements and shipping hundreds of manuals to county offices statewide.

This "living document" offers many new features including navigation tools, a search engine, direct hyperlinks to CalVCP forms, form letters and outside sources such as licensing boards, a currency converter and a language translator. The search engine allows users to enter keywords and receive answers quickly instead of having to thumb through the burdensome hard copy.

The launch of the new electronic version of the CalVCP Procedure Manual was January 11, 2010, and will be marked at CalVCP headquarters by an official hard copy "Surrender, Shred and Recycle" event.

The VCGCB (which administers CalVCP) has been recently recognized by the "Go Green Initiative" as an exemplary California Agency working towards efficiency and sustainability. The "Go Green Initiative" is a comprehensive program designed to create a culture of environmental responsibility on school campuses and businesses across the nation.